Position Description

headspace Adelaide
Mobile Assessment & Treatment Team (MATT) Senior Clinician

Location: South Australia

Department: headspace Adelaide

Employment Type: Casual, Maximum Term

Approved By: Greg Young

Date Approved: June 2017

1. HEADSPACE VISION
All young Australians are supported to be mentally healthy and engaged in their communities.

2. HEADSPACE MISSION
headspace collaborates to design and deliver innovative ways of working with young people to strengthen their mental health and wellbeing.

3. HEADSPACE VALUES
It is a requirement of all headspace positions that work will be undertaken in line with the headspace values as follows:

- Innovative – We have the courage to explore new ideas and take new approaches
- Collaborative – We bring the right people together to get the best result
- Inclusive – We respect and value diversity and believe everyone counts
- Passionate – We are dedicated to making a difference in the lives of young people and their families
- Responsive – We listen to community needs and deliver on expectations to achieve great results
4. POSITION SUMMARY

The headspace Adelaide Mobile Assessment and Treatment Team (MATT) Senior Clinicians are part of an extended hours, 7 day service with responsibility for providing clinical triage, assessment and clinical services in collaboration with general practice and other mental health providers, in order to enhance the health and mental health outcomes of young people aged 12 – 25 years, who are referred to the hYEPP service where there is a possibility the individual is at risk of or experiencing a first episode of psychosis.

5. POSITION CONTEXT

headspace Adelaide is operated by headspace Services Limited (a subsidiary of headspace National Youth Mental Health Foundation). headspace Adelaide consists of a headspace Centre offering standard headspace services to young people who are referred or present to the service seeking assistance, and the headspace Adelaide Youth Early Psychosis Program (hYEPP).

The headspace Adelaide YEPP will ensure provision of timely, accessible, recovery focused care based on the Early Psychosis Prevention and Intervention Centre (EPPIC) model of care.

The overall aims of clinical care within the hYEPP service are:

- To intervene early and effectively with young people at risk of a first episode of psychosis to prevent the onset of psychotic illness.
- To detect early those young people who are experiencing, or at risk of, a first episode of psychosis.
- Amongst those experiencing a first episode of psychosis, to reduce the duration of untreated psychosis in order to minimise the impact of psychosis on the normal developmental trajectory of the young person.
- To provide a responsive, accessible service focussing on strong engagement of young people with first episode psychosis and their family/significant others.
- To enable both symptomatic and functional recovery from a first episode of psychosis.
- To consider all aspects of relapse and relapse prevention in order to prepare and support young people and their families for the longer term self-management of health challenges associated with psychosis.

All MATT clinicians will offer a comprehensive assessment and intensive, extended hours, seven day, home treatment service to young people presenting with or at ultra high risk of a first episode of psychosis who are new to the service or who are already engaged with the service and require intensive support in the community. Clinicians will be required to work on a rotating roster which may include a recall/on-call system. MATT Senior Clinicians will report to the MATT Team Leader and, where appointed by the MATT Team Leader, will supervise clinicians in the service.

The overall aims of clinical care within the Mobile Assessment and Treatment Team (MATT) are:

- To detect early those young people who are experiencing, or are at risk of, a first episode of psychosis.
- To reduce the duration of untreated psychosis in order to minimize the impact of a first episode of psychosis on the normal developmental trajectory of the young person and the impact on the family/significant others.
- Intervene early and effectively with young people at risk of a first episode of psychosis to prevent the onset of psychotic illness.
- To ensure that services provided are integrated and that young people and their families/significant others have access to seamless and accessible services.

6. KEY RESPONSIBILITIES/OUTCOMES

headspace Adelaide Mobile Assessment and Treatment Team (MATT) Senior Clinicians...
are responsible for providing clinical triage, assessment and clinical services in collaboration with general practice and other mental health providers, in order to enhance the health and mental health outcomes of young people aged 12 – 25 years, who are referred to the hYEPP service for early psychosis and first episode psychosis.

**headspace** Adelaide MATT Senior Clinicians are expected to work collaboratively, mentor and, where indicated, supervise other clinicians within the team, to plan and develop services for young people and their families which are consistent with evidence-based practice standards of care, and are in line with the strategic direction and vision for the hYEPP.

**headspace** Adelaide MATT Senior Clinicians are responsible for intake and triage, referral to other staff providing hYEPP services, offering a comprehensive mental health assessment and acute intervention to young people who are newly referred to the service, and the provision of crisis intervention and home based community treatment to current young people of the hYEPP service and their families/significant others. hYEPP MATT Clinicians will be required to work on a rotating roster which may include a recall/on-call system when the service becomes fully operational.

The position is responsible for:

- Providing MATT services within the hYEPP service, including intake and triage, mental health assessments, conducting mental state examinations, comprehensive risk assessments, case formulation, crisis intervention and the provision of home based community treatment.
- With the MATT Team Leader and other senior clinical staff, ensuring that clinical processes are effectively developed and managed, including critical incident responses, staff rostering, clinical review, business and team meetings.
- Ensuring the delivery of high quality care based on existing evidence and EPPIC model standards and guidelines.
- Participating in the rotating roster system to ensure the management of a responsive work flow and best practice clinical decision making, particularly for those more complex cases.
- Strongly contributing to the team culture of a youth friendly, responsive, engaged, empathic, optimistic and recovery focused approach to working with those young people at ‘ultra-high’ risk of and experiencing a first episode psychosis and their family and friends.
- Work collaboratively with young people, their family and friends and relevant service systems to engage, respond promptly within a recovery framework for young people with emerging psychosis.
- Providing a responsive service to new referrals or current hYEPP young people referred to the team, offered with a mind to providing a service in less stigmatising and the least restrictive environment wherever possible.
- Providing crisis services and home based treatment as the preferable option particularly to inpatient care for young people who require an acute response and considering assertive in-reach into mental health units with a view to assessing opportunities for early discharge.
- Providing consultation, liaison and linkage within the hYEPP service and with other mental health services providing acute care to young people.
- Leading by example and, completing in a prompt manner, all clinical documentation, screening and assessment tools, and all data collection requirements and assist other team members to do the same.
- Supporting the development of a multi-disciplinary approach and providing support to other clinicians through peer and 1:1 supervision were indicated and as arranged with the Team Leader.
- Acting as a professional resource for GPs and general practice staff working with young people with psychosis.
• Contributing to the integrity of all internal information systems as required, by maintaining data through timely updates and revision of information where required.
• Ensuring the collection of all relevant data in order to measure deliverables and continuously improve the delivery of services.
• Providing timely, high quality reports as required in collaboration with all headspace Adelaide staff.
• Achieving high quality service delivery, through engaging in the business improvement process and contributing and complying with all processes and procedures in the Integrated Quality System.
• Participating in relevant training and development activities as an effective team member.
• Providing appropriate clinical services across the mental health spectrum.
• Other relevant duties as directed by your manager.

7. SELECTION CRITERIA

Essential Requirements

• Approved tertiary qualification in an allied health discipline, including social work, psychology (clinical or counselling), mental health nursing, and occupational therapy.
• Eligibility for membership of an appropriate professional body. Social workers are required to be eligible for full membership with AASW. Psychologists, mental health nurses, and occupational therapists are required to have full registration with AHPRA.
• This is a multigrade position where the incumbent is expected to work at a senior level and have leadership and clinical experience of 5 years. Experience in acute inpatient and community based care is advantageous.
• Demonstrated knowledge or experience of the issues for young people who present with first episode and/or at ultra-high risk of psychosis and their family and an understanding of early psychosis and first episode psychosis rationale and principles.
• Well developed evidence-based, clinical skills working with young people and their families.
• Ability to use relevant information technology, electronic recording systems and data management tools.
• Participate in the rotating roster system, and take a leadership role on shifts to ensure the management of a responsive work flow and best practice clinical decision making, particularly for those more complex cases.
• Demonstrated ability to develop and maintain relationships which encourage collaboration, participation and cooperation first and as a priority, with the young people of the service and their friends and family, but also across disciplines and across services and a range of external stakeholders.
• A detailed understanding of the mental health service system in South Australia, including the range of professionals that work within, or come into contact with, the mental health sector.
• Well developed communication skills, both verbal and written, with an ability to interact with a diverse range of people, for example, young people, health professionals, academic researchers, service providers, etc.
• Ability to work both independently and collaboratively within a team.
• Willingness to contribute to current evidence based practice and any research endeavours.
• Knowledge of relevant legislation pertaining to mental health services particularly for young people between the age of 12-25 years and their family in South Australia.
• Any other senior duties as required, such as acting in role of coordinator during absences, chairing meetings, roster and staff coverage.
Desirable Requirements

- Experience in working in a service for young people experiencing or at risk of a first episode of psychosis.
- Lengthy experience of working in community based crisis services in SA.
- A post graduate qualification in an area relevant to youth mental health and/or first episode psychosis.

8. POLICIES AND WORKPLACE PRACTICES

All headspace employees are required to acquaint themselves with the organisation’s policies and procedures and to abide by them at all times.

It is expected that at all times, employees will:

- Be respectful towards the organisation, colleagues, clients and the general public.
- Be cognisant with and uphold the objectives and philosophy of headspace.
- Act collaboratively with all colleagues.
- Act in a safe and responsible manner at all times.

9. OTHER ROLE REQUIREMENTS

- A current Working with Children Check
- A current Australian driver’s licence
- A 6 month probationary period
- Hours of work; MATT clinicians will be required to work a rotating roster /shift work including some weekends and may participate in an oncall/recall system if operational.
- Approved qualifications and current eligibility to work in Australia