

relocation FAQ's

We're really excited to be relocating to a fresh, new site! We've collated a list of Frequently Asked Questions to help you get to know the new site and answer some questions you might have. If there is anything we've missed, please ask the team, or call us on (07) 3249 2222.

When is headspace Woolloongabba moving?

Service delivery will commence from our new site on Annerley Rd from Tuesday the 22nd of August 2023.

Where will the new centre be located?

66 Annerley Road, Woolloongabba, QLD 4102. The new site is about 2 km (a 6 minute drive) from where we are now. It's just on the other side of the motorway close to the Mater Hospital.

How will you be communicating the move?

We'll be communicating the move via social media, SMS appointment reminders, emails, centre posters and regular updates on our website.

Why is headspace Woolloongabba moving?

We're expanding! The new centre is larger and will provide us with more counselling, family and GP rooms. It's going to be a bigger space with a cool design and outdoor deck area. Most importantly we'll have more room to help our young people.

Will the move affect my Mental Health Care Plan with my GP?

No. We will be informing GP's of our move and ensure your Mental Health Care Plan is updated.

How will I know where my next appointment is?

In-person appointments on or after the 22nd of August will take place at 66 Annerley Rd. Once we've moved we will send you an SMS reminder with the new address. If you are unsure, please call the centre to ask and we can confirm with you.

Will the centre be closed during the move?

The centre will be closed for a short period to allow for the move of furniture and equipment. Some appointments will be moved to telehealth during this time. Our closure period is as follows:

- Wednesday 16 August CLOSED for Brisbane Ekka Public Holiday
- Thursday 17 to Friday 18 August CLOSED for Move
- Monday 21 August Phone or online appointments only.

Young people seeking support during our closure period can visit eheadspace.org.au or call 1800 650 890. eheadspace provides access online resources as well as one-on-one phone and online support seven days a week from 9 am to 1 am.



Will any other contact details change?

No, our phone number, fax, website and email address will all remain the same. You can call us on 07 3249 2222 or email headspace. Woolloongabba@stride.com.au.

Is the new centre wheelchair accessible?

Yes, the new premises is fully wheelchair accessible.

Is the new centre close to Public Transport?

Our new location is a 10-minute walk (800 m) to Park Road Train Station and an 8-minute walk (650 m) to the Mater Bus exchange. The 112 and 116 buses stop along Annerley Road close to the centre. To find your best journey visit translink.com.au

Is there parking at the new site?

Limited parking is available at the front of the centre, accessible via Lockhart Street. Street parking is available around the location.

Please be aware that our new location on Annerley Road is situated within the Brisbane Central Traffic Area which limits all unsigned on-street parking to two hours. If you park for longer than signed, or for longer than two hours in an unsigned area, you can be fined.

The below map indicates parking areas near the site. Please be sure to check for any yellow lines and signage before parking.

