

# We're Moving! Q+A

## **Q: Where are you moving to?**

A: We are moving to Tounnin Wominjeka Youth Hub located at Level 1, 80 Besgrove Street, Rosebud behind the YAWA Swim Centre. The new site was designed for (and by) young people! Think comfy, colourful and youth friendly as well as closer to local schools and public transport. This will make it easier to access headspace services and programs all in the one place.

If you want more information on the building, please visit [https://mpys.com.au/youth\\_centres/tounnin-wominjeka-youth-hub/](https://mpys.com.au/youth_centres/tounnin-wominjeka-youth-hub/)

## **Q: When is the move happening?**

A: The move is happening on Monday 2<sup>nd</sup> February 2026.

## **Q: Will there be service interruptions?**

A: headspace Rosebud will close from Monday 2<sup>nd</sup> February whilst we relocate to our new site. We will reopen on Tuesday 3<sup>rd</sup> February to Thursday 5<sup>th</sup> February for telehealth appointments only. In person appointments and services will reopen on Monday 9<sup>th</sup> February 2026. We will make sure that everyone who has an appointment around this time knows where to go.

## **Q: When can I make an appointment at the new site?**

A: Phone and online support will still be available throughout the relocation for you to book an appointment. In person appointments will reopen on Monday 9<sup>th</sup> February 2026.

## **Q: How do I make an appointment at the new site?**

A: You can make an appointment by calling the headspace Rosebud phone number on (03) 5925 9469, online via our website [headspace Rosebud Online Referral Form](#) or via email [headspace@headspacerosebud.org.au](mailto:headspace@headspacerosebud.org.au) or by scanning the below QR code



## **Q: Will your contact details change?**

A: No, our phone number, email and socials will stay the same.

headspace Rosebud: (03) 5925 9469; Email: [headspace@headspacerosebud.org.au](mailto:headspace@headspacerosebud.org.au)

 [headspace Rosebud](#)

 [headspace\\_rosebud](#)

## **Q: Will your operating hours and times change?**

A: headspace Rosebud will maintain its current operating hours and days: Monday to Thursday 9:00am – 5:00pm.

**Q: Is the new building fully accessible?**

A: Absolutely! Tounnin Wominjeka Youth Hub is an accessible, inclusive and safe space reserved for services, supports and programs for young people. There is lift access, accessible bathrooms, vision/hearing impairment aids, quiet/sensory spaces and more.

**Q: Where in the building will you be located?**

A: The main entrance is located at the front of the building at 80 Besgrove Street. headspace Rosebud will be located upstairs on Level 1. You can access headspace via stairs and lift from the ground floor.

**Q: How do I get to the new site?**

A: Tounnin Wominjeka Youth Hub is a four-minute (300m) walk from YAWA Aquatic Centre. There are two nearby bus stops:

- [788 Boneo Rd/Besgrove St](#)
- [787 Flexi Ride](#)

The short walk from the bus stops is along a sealed footpath with no steps or hurdles for wheelchairs.



**Q: Is there parking at the new site?**

A: If you're driving, parking is available to the right of the hub's entrance as well as some street parking.