

# Youth Health Clinic

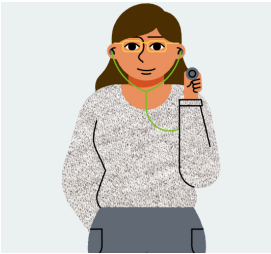


Learn what our Youth Health Clinic is, what services it provides and how it can support you



## What is the Youth Health Clinic?

The Youth Health Clinic is an accredited bulk billing general practice providing primary health care services for young people aged 12-25. You can make an appointment to access our Youth Health Clinic to discuss any issues or concerns you may have.

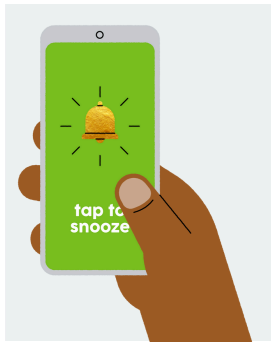


## Youth Health Clinic Services

Our team provide a wide range of health services for all young people including general check-ups and treatment, pathology, vaccinations, sexual health, mental health issues, treatment of chronic health conditions and care coordination.

These can be done by face to face or telehealth.

Walk-ins are welcome to schedule the next available appointment with our GP.



## Opening hours

headspace Frankston is open Mon – Fri.

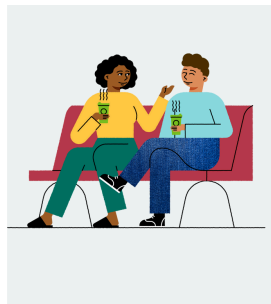
GP appointments are available every day from 10 AM to 5 PM, with extended hours until 7 PM on Mondays and Wednesdays.

To make an appointment, call on 9769 6419 or email at

[headspace@headspacefrankston.org.au](mailto:headspace@headspacefrankston.org.au)

For appointments afterhours medical care please call on 13 SICK (137425)

All appointments are bulk-billed, please bring your medicare card to your appointment.

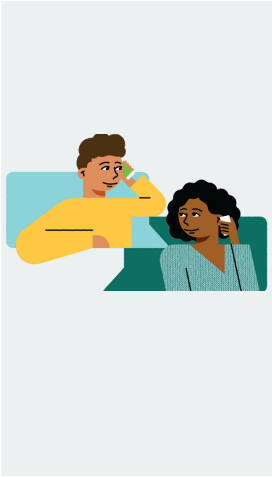


## Privacy and Confidentiality

YSAS, our lead agency, takes privacy and confidentiality seriously. Our programs collect and store all information in a secure and confidential manner, as required by law.

For more information on privacy and your rights as a client, head to the Privacy, Confidentiality and Feedback section on our website <https://headspace.org.au/headspace-centres/frankston/>

If you have accessed our Youth Health Clinic and have concerns or want to make a complaint, you can speak to our workers, contact the centre or contact the Health Complaints Commissioner on 1300 582 113



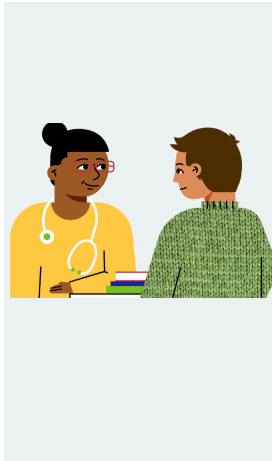
## We're Here to Stay Connected!

we're all about making it easy to stay in touch while keeping your info safe and private. You can reach us in person, by phone, or through email, SMS, or even a good old-fashioned letter! Results are shared during follow-up chats with your doctor to make sure you get the best care.

Need to book? Call our friendly reception team or email us at [headspace@headspacefrankston.org.au](mailto:headspace@headspacefrankston.org.au). Got questions? We're here to help you find the support you need, when you need it!

We will confirm your appointment via sms or your preferred contact method 48hrs prior to your booked appointment.

We will ask you to complete a survey (known as a hAPI survey) before you see your GP - this can be done via a link on your phone or on a tablet at our Centre.



## Available GP's

### Doctors

Dr. Stephanie Ryan  
Dr. Brad Gray  
Dr. Tim Wittick  
Dr. Alex Balnionis  
Dr. Steph Demkiw  
Dr. Andrew Smith

### Nurses

Fiona Staley- Nurse  
Robyn Homes- Sexual Health Nurse

### Psychiatric Registrar

Dr. Alia Halim

### Non-Dispensing Pharmacist

Dr. Pene Wood