



Norie Fronda

Administration

What is your role at headspace?

My role is to provide a high quality secretarial and administrative service to young people and the headspace staff. Scheduling appointments between headspace staff and young people from day to day is one of my biggest roles.

Where are you from?

I was born in the Philippines and lived in a beautiful tropical place which I loved very much. Our whole family moved to Broome in January 2011 and we are loving this wonderful place so far.

Where have you been?

At the age of 18, I started seeing a number of beautiful places as I worked on a cruise ship for two years. Some of the places we went through included Papua New Guinea, Solomon Islands, Vanuatu, New Caledonia and the top end of Australia, including the Kimberley's and the Great Barrier Reef.

Learning about different cultures has helped me develop my own personality and broaden my perspective on life. Being able to see the beauty of these places made me realize how we are all so lucky to have these places.

What/Where have you studied?

I finished my secondary years in the Philippines. When I was a Kid, I always wanted to be a journalist/reporter so I went to University to study a Bachelor of Arts in Communication. However having completed my first year, the opportunity to move to Australia was too great to refuse. Since this move I have decided to change my career goal and I am currently studying business and hope to complete my Diploma soon.

What do you love about what u are doing and what are some of the challenges?

I love working in this type of environment as I've got the chance to meet new people, have a little chitchat & make a positive impact on young people's lives. Every day is a challenge for me, handling mood swings over the phone or in person but all I know is I have an unending patience.