

# What do we do with your feedback?



## STEP ONE

Complete our feedback form in-person or use the survey link.

## STEP TWO

We record all feedback onto a register to review at our monthly team meeting. We may also share it with our lead agency, Flourish Australia, our Primary Health Network (PHN) and headspace National.

## STEP THREE

We consider what changes can be made (if applicable) and update the person who left the feedback about what we're doing about it - if it's not anonymous.

## STEP FOUR

We implement the changes (if applicable).

**Every type of feedback is appreciated!**