

Service Accessibility



headspace

Ballarat



Level 1, 20 Dawson St North, Ballarat, Victoria, 3350



Phone (03) 5304 4777



Fax (03) 5304 4700



info@headspaceballarat.org.au

Where is the centre?

We are located at 20 Dawson Street North (the Mair Street end), in Ballarat Central.

Is it close to public transport?

We are 650m from the Ballarat Train Station, 236m from the Doveton St/Sturt St bus stop, or 280m from the St Andrews/Sturt St bus stop.

Where can I park my car?

Street parking is available in Dawson Street North, including designated disability parking immediately across the road from our centre.

An onsite disabled car park may be available upon request – call reception on 5304 4777 for more information.

How do I get to level 1?

Upon entering the building, you will find a lift in the entryway. Enter the lift, wait for the doors to close and push 'level 1' to reach the headspace lobby. Upon exiting the lift, the door to reception will be on your right.

Alternately, upon entering the building, there is a short flight of stairs to the left.

What facilities are available onsite?

Our centre has been designed with the diverse needs of young people, their families and carers in mind. Our centre offers wide hallways and all-gender bathrooms with pram and wheelchair access.

The centre's public facilities include multiple waiting areas, a refreshment station, client pantry, study area, and access to baby change table.

Are translator services available?

Yes, free translator services can be arranged for people who do not speak English. Bookings are scheduled through Translating and Interpreting

Do you have any communication or access needs that you'd like to talk about?

Call 5304 4777

Email info@headspaceballarat.org.au

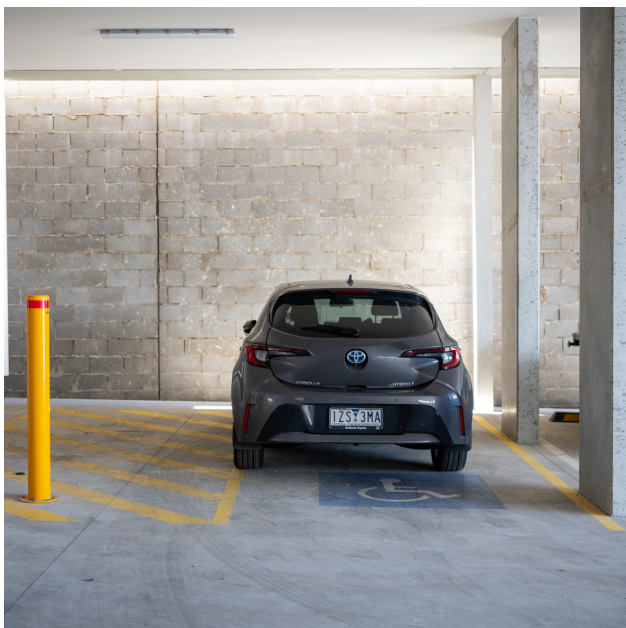
Our Accessible Facilities



Access to headspace Ballarat on level 1 via stairs or lift



Accessible, all-gender bathroom with baby change table available



Onsite disability parking space, available upon request
(call reception on 5304 4777 for more information)



On-street disability parking across from headspace Ballarat, Dawson Street North