**Your Personal Information is important.**

*This is how we try to protect your privacy:*

* Your worker at **headspace** Bairnsdale will talk to you about confidentiality and what that means about the information you share with us.
* We will ask for your name, where you live, and a contact number to make appointments or give you medical results.
* We will write some notes and keep a record of the reasons you have come here. These notes will be stored and locked away so no one else (outside the team) is able to view them.
* If you would like a copy of your notes, you can ask for them at any time. There may be times when we may not let you see your notes, but we will let you know why.
* If you need to see more than one worker such asthe Doctor and a Youth Access Worker, some information might beshared between workers so you do not have to tell both people thesame things again and again.
* To make sure we are doing a good job, the team talks about the work they do together. Your information will be shared at care planning meetings. These **headspace** workers will be at these meetings:

****

Faith

Renae

Jacinta

Hayley

**Jake**

**Clinical Lead**

**Youth Access Workers**

Information will be kept confidential outside of care plan meetings. All the direct service workers (pictured above) may see your files.

Other workers from other agencies (such as: Child and Youth Mental Health) may attend these meetings too, but we need to get your OK before we talk about our work with you them. Please talk to the intake worker if you have questions about this.

**Sharing Your Private Information**

There may be times where you say we can share some of your information with other organisations.

We will ask you before we speak to these organisations:

* A specialist doctoror another health practitioner or social   
  worker outside headspace
* Other organisations that can help you out,forexample Centrelink, Youth Justice or your school
* Organisations you have seen in the past.

**Sometimes We Can’t Keep Your Information Private**

We don't share your information with anyone outside the headspace Bairnsdale team withoutyour permission except:

* If you or someone else is in serious danger of, for example, violence, suicide or self-harm, or another medical emergency such as a reportable disease.
* We might need to tell the police about a serious crime you orsomeone else did.
* If you are reported to the police as a missing person, we willtell the police that you are ok, but we will not tell the police oryour family where you are if you don’t want us to.
* If you are under 16 years old and depending on how mature we think you are.

(Unless we think it is in your best interest, parents/ guardians can usually be given information about what type of service you are accessing – not the content of the session).

* If you are under 18 and tell us that you have been hurt physically or sexually bysomeone, or you tell us about someone who is under 18 who has been hurt in these ways.
* If a court asks to see the notes we have kept.

In all cases your worker will try to speak with you first before speaking to another service.

Please tick the boxes below:

My worker has explained this information.

I understand this information.

**Name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Signature:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

I am under 16 years old:  Yes No

(If under 16) Parent/Guardian signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_