



Position Description

hYEPP Promotion and Engagement Officer

headspace Adelaide

Location:	headspace Adelaide
Department:	headspace Services Limited
Employment Type:	Maximum term, Part time 0.5FTE
Approved by:	Greg Young
Date Approved:	October 2017
Agreed by:	_____
Date Agreed:	_____

1. HEADSPACE PURPOSE

To build the resilience of young people and the future potential of Australia by delivering effective youth mental health services in partnership with young people, their families and their local communities.

2. HEADSPACE VALUES

It is a requirement of all **headspace** positions that work will be undertaken in line with the **headspace** values as follows:

- Innovative – We have the courage to explore new ideas and take new approaches
- Collaborative – We bring the right people together to get the best result
- Inclusive – We respect and value diversity and believe everyone counts
- Passionate – We are dedicated to making a difference in the lives of young people and their families
- Responsive – We listen to community needs and deliver on expectations to achieve great results

3. POSITION SUMMARY

The incumbent will support the promotion of the hYEPP service through community engagement activities and development of resources that supports enhancement of mental health literacy specific to Early Psychosis and reduces stigma related to mental illness in the wider community. The incumbent will work closely with the Community Engagement Team Leader, Youth Ambassadors and Youth Reference Group to support youth participation within the hYEPP service. In addition, the hYEPP Promotion and Engagement Officer will develop linkages with relevant stakeholders and retain existing partnerships relevant to hYEPP and headspace Adelaide.

4. POSITION CONTEXT

headspace Adelaide is operated by **headspace** Services Limited (a subsidiary of **headspace** National Youth Mental Health Foundation). **headspace** Adelaide consists of a **headspace** Centre and the South Australian headspace Youth Early Psychosis Program (hYEPP).

This role will report to the Community Engagement Team Leader, with ongoing collaboration with the Community and Stakeholder Liaison. The overall aims of the role are as follows:

- Improve mental health literacy in relation to early psychosis with the wider community through education and awareness raising
- Support early detection of those at risk of early psychosis via community awareness and education opportunities
- Support youth participation and consultation within the hYEPP service in consultation with YRG and Youth Ambassadors

headspace centres aim to create highly accessible, youth friendly, integrated service hubs that provide evidence based interventions and support to young people aged 12–25 years. **headspace** Adelaide will deliver services comprising mental health, alcohol and other drugs, primary care and vocational services. The aim is to improve outcomes for young people by addressing the major barriers for service use, and enabling better access to, and engagement in, early intervention services that provide holistic and integrated care.

The hYEPP will ensure provision of early intervention, responsive, and recovery focused care for young people aged 12 – 25 years who are at risk of or experiencing a first episode of psychosis based on the EPPIC model of care.

The overall aims of clinical care within the hYEPP service are:

- To detect early those young people who are experiencing, or at risk of, a first episode of psychosis.
- To reduce the duration of untreated psychosis in young people with psychosis in order to minimise the impact of psychosis on the normal developmental trajectory of the young person.
- To intervene early and effectively with young people at risk of a first episode of psychosis to prevent the onset of psychotic illness.
- To provide timely, seamless access to service for young people at risk of, or experiencing psychosis and their family/significant others.
- To enable both symptomatic and functional recovery from a first episode of psychosis.

5. KEY RESPONSIBILITIES/OUTCOMES

- Integration of hYEPP into Youth Reference Group and Youth Ambassador Programs to facilitate community awareness raising and to support service delivery

- Develop resources specific to raising awareness around Early Psychosis to support detection in the community and reduce stigma
- Deliver community awareness packages for the wider community groups/ services to educate around early detection of psychosis and first episode psychosis to support early detection and reduce stigma
- Develop relationships with other youth services and participate in youth forums
- Participate in regular supervision and training, specific to the role
- Provide support to Peer Workers within the hYEPP team where appropriate and under direction of Functional Recovery Team Leader
- Model and demonstrate constructive working relationships and information exchange across the organisation.
- Other duties consistent with the position where required and/or requested

6. SELECTION CRITERIA

The following criteria must be met for consideration for this position:

6.1 Essential

- Demonstrated experience working or coordinating youth/peer/service user participation project within a mental health service
- Experience with working with young people living with or who have experienced a mental health issue
- Understanding of the impact of mental illness for young people and their families
- Demonstrated ability to garner and utilize feedback from young people or services to better inform service delivery
- Ability to develop and deliver education packages to varying audiences to support community awareness and reduce stigma
- Strong organisational and project management skills.
- Proven track record in building and maintaining effective working relationships with a range of stakeholders.
- Highly developed verbal and written communication skills.
- Ability to work in a highly productive environment with time pressures whilst managing multiple tasks.
- Advanced computer skills including word processing, spreadsheets and database applications.
- Exceptional interpersonal skills with the ability to work with a broad range of people from a variety of backgrounds and experiences.
- Ability to work both independently and collaboratively as a productive team member.

6.2 Desirable

- Knowledge of the EPPIC model and its application in supporting young people living with or at risk of psychosis
- Experience in the Not for Profit and/or public health sector.
- A broad understanding of the mental health service system in Australia.

6.3 Other role requirements:

- Appointment is subject to a current Working with Children/Police Check.

- Current driver's license and access to their own vehicle. Mileage is reimbursed by **headspace** Services Limited.
- 6 month probationary period and an Annual Performance Review and Development plan.
- Some flexibility will be required to work after hours including weekend and evening and interstate/intrastate travel may be required
- Approved qualifications and current eligibility to work in Australia

7. POLICIES AND WORKPLACE PRACTICES

All **headspace** employees are required to acquaint themselves with the organisation's policies and procedures and to abide by them at all times.

It is expected that at all times, employees will:

- be respectful towards the organisation, colleagues, clients and the general public
- be cognizant with and uphold the objectives and philosophy of **headspace**
- act collaboratively with all colleagues
- act in a safe and responsible manner at all times