



Compliments & Complaints Form

headspace Ballarat welcomes and appreciate your feedback so we can constantly get better at what we do. Please let us know what you thought about your experience with **headspace Ballarat**

* Please note that if you wish, you can give your feedback anonymously

Compliment <input type="checkbox"/>	Complaint <input type="checkbox"/>	Suggestion <input type="checkbox"/>
Details	Details.....	Details

Date of service Team member | Service

Please tell us about your experience with headspace Ballarat

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Please share your ideas or suggestions with us

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A few quick questions

Would you recommend headspace Ballarat to your friends?	Yes	No
Would you return to see us if you need to in the future?	Yes	No
Would you like us to follow up on your feedback?	Yes	No

If yes, then provide your details below

Full name..... Date of Birth .../.../.....

Phone number Email.....

Please drop this form into the box in reception at headspace Ballarat or post it to:
headspace Ballarat, PO BOX 1220, Bakery Hill, 3354

To be completed by Manager

Received by Manager on .../.../..... Signature

If you wish to read our compliments & complaints procedure or find this form electronically visit www.headspace.org.au/headspace-centres/headspace-ballarat/feedback